

Minutes of PPG meeting 6/4/23

Next Steps Co-Ordinator

- Outreach sessions are being offered from Next Steps in conjunction with Pickering Medical Practice(PMP) to deliver health and well -being services on a weekly basis. The 1st session is on living with Diabetes, more sessions to follow. These will be advertised on Next steps and PMP web page.

Practice update

- Covid boosters commence on 15th April for over 75's and vulnerable patients who qualify for the booster. Vaccines also available for care homes and the house bound.
- The NHS covid app is being de-commissioned on 26th April.
- Open evening has been put back until June due to the vaccination program. Details will follow soon and to be advertised within the town and the practice.
- The new telephone should be in place by June.

Staff update

- A new GP is starting in August.
- An additional Secretary has been recruited to fill the existing gap.
- One Nurse Practitioner dropping down from 3 to 2 days per week starting in June.

Patient concerns

- An issue was raised over the policy of the PMP not to contact patients where test results were negative. A traffic light system is being developed, but it was an individual patient's responsibility to follow up their results.
- Patients can now have full access to "coded" information. Reception has a form for you to fill in to get access.
- Making a future appointment has cause difficulty for patients if the slots are full. Clinicians to look at the information they give to patients regarding the next appointment.

Health Promotion

- Leaflets at present are not allowed at present in the waiting areas, so looking at the notice boards regarding promoting Health Education.

Next meeting is Thursday 1st June 2023 at 2pm.